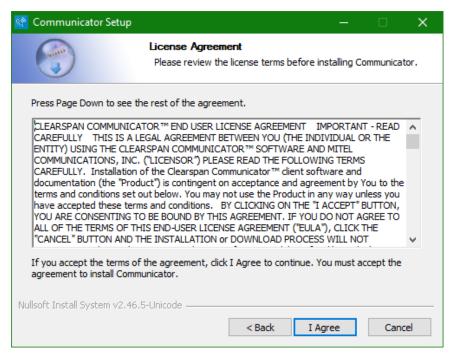
# **Illinois Tech VoIP Communicator Install for Windows**

Created on April 22, 2019

- 1. <u>Click here</u> to get the install package.
- 2. Scroll down to Software Downloads section.
- 3. Click Clearspan Communicator<sup>TM</sup> for Windows (.EXE) to download the software.
- 4. Run the file you downloaded.
- 5. Click Next >.



6. Read the License Agreement and click the I Agree button twice.



7. Make sure the first three checkboxes are checked and click Next >.

🐼 Communicator Setup	_		×
Choose options for installing Communicator			
Always run Communicator when the system starts			
Create Communicator Desktop Icon			
Install for all users			
Install Communicator's Outlook plugin.			
Nullsoft Install System v2.46.5-Unicode	>	Cance	1

### 8. Click Next >.

😵 Communicator Setup			—		×
	Choose Install Loc Choose the folder in		mmunicator.		
Setup will install Communic Browse and select another			lifferent folde	er, dick	
Destination Folder	)\Mitel\Communicator		Brows	se	
Space required: 534.3MB Space available: 402.3GB					
Nullsoft Install System v2.46.	5-Unicode	< Back N	ext >	Cance	

## 9. Click Install.

🔮 Communicator Setup	-	-		×
	Choose Start Menu Folder Choose a Start Menu folder for the Communic	ator sh	ortcuts.	
Select the Start Menu fo can also enter a name to Mitel\Communicator	lder in which you would like to create the program's create a new folder.	shorto	cuts. You	_
Accessibility Accessories Administrative Tools Amazon Music AMD Settings Bomgar Cisco Dell Dropbox Evernote G Suite Migration	ıts			▲
Nullsoft Install System v2,4			Cance	I

#### 10. Wait while it installs.

64	Communicator Setup			—		×
		<b>Installing</b> Please wait whi	le Communicator is	being installed.		
	Extract: Qt5WebEngineCor	e.dll 89%				
	Extract: Qt5Positioning.dl Extract: Qt5Qml.dll 100 Extract: Qt5Quick.dll 11 Extract: Qt5Script.dll 11 Extract: Qt5SerialPort.dll. Extract: Qt5Sgl.dll 100 Extract: Qt5Syg.dll 100 Extract: Qt5WebChannel Extract: Qt5WebEngine.d Extract: Qt5WebEngine.d	)% 00% 100% % 				~
Nu	llsoft Install System v2.46.5	-Unicode ———	< Back	Next >	Car	ncel

#### 11. Click Next >.

	Communicator Setup — 🗌	
	Setup was completed successfully.	
	Completed	
	Set install registry entry: 'NoModify' to '1' Set install registry entry: 'DisplayIcon' to 'C: \Program Files (x86) \Mitel\Communicator\ Set install registry entry: 'InstallToDesktop' to '1' Set install registry entry: 'RunOnStartup' to '1' Create shortcut: C: \Users\Public\Desktop\Communicator.Ink Create folder: C: \ProgramData\Microsoft\Windows\Start Menu\Programs\Mitel\Comm Create shortcut: C: \ProgramData\Microsoft\Windows\Start Menu\Programs\Mitel\Co Create shortcut: C: \ProgramData\Microsoft\Windows\Start Menu\Programs\Mitel\Co Set install registry entry: 'StartMenu' to 'Mitel\Communicator'	^
	Completed	¥
Nu	llsoft Install System v2.46.5-Unicode	el

12. Make sure Start Communicator now is checked and Finish.



13. Enter the following URL in the first field:

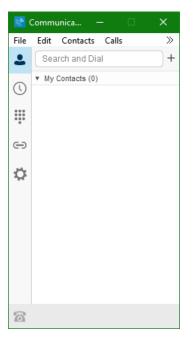
#### https://app.sip.net.internet2.edu

14. Enter your Illinois Tech email address in the **Username** field and then your Clearspan password in the **Password** field.

\*If you do not your Clearspan password, or forgotten it, you can reset it by following the instructions <u>here</u>.

💽 Communicator — 🗆 X
File Edit Help
Clearspan® Communicator™
o.sip.net.internet2.edu/dms/bc/dt/config.xml
username@iit.edu 💌
•••••
Remember password
Sign in automatically
Sign In
Version: 21.5.1.1381   Login   <u>Preferences</u>   <u>Help</u>

15. If you are prompted for Outlook integration, click No.



Communicator is now ready for use.

If you need assistance, please contact:

**OTS** Support Desk

Phone: 312-567-3375 (x7DESK)

Email: <u>supportdesk@iit.edu</u>

In-person: Galvin Library, Upper Level